
Wellness Check FAQ

Wellness checks are a way for us to update our records on the condition of our homes and plan for potential renovations. We try to perform them during requested maintenance visits so as to not disturb residents with an additional visit.

Why are you looking at these items?

It gives us the opportunity to notate the current condition and whether or not it needs to be repaired in the future. This will allow us to plan and budget for these repairs.

Is my home being sold?

Wellness checks are performed on all of our homes. It is not an indication of your home being sold. In the event your home is ever sold, you will receive a formal letter via mail.

Are you taking photos of my personal belongings?

Our technicians will do their best to not photograph your belongings. These photos are for our records to notate condition on that specific date. By no means would we need record of your belongings.

Can I opt out of this assessment?

No, these wellness checks are mandatory.

When will these repairs and upgrades take place?

We are currently only gathering data for our records. Unless these repairs affect the habitability of your home, any future repairs or upgrades would most likely be completed once you move out so as to not disrupt your residency.

How often will this assessment be needed?

At this time, we are only doing one wellness check for each lease duration.